# KAIZEN<sup>\*\*</sup> Insight Tours

## Improve what you have



## KAIZEN™ Insight Healthcare Tour Exceptional access to Lean Healthcare Principles

This learning program offers insights to the lean healthcare principles, based on the Toyota Production System (TPS) and KAIZEN™ culture and methodologies. Lead by a KAIZEN™ expert, you will observe the TPS, as well as healthcare Gemba to selected hospitals. By learning the history of KAIZEN™ and the Japanese culture, you will be able to enhance your understanding of the methodology deeper. You will learn many tools and ideas of improvement, but most importantly, you will be able to take home how you could establish a sustainable KAIZEN™ culture within your organization.

This stimulating program will provide you with the perfect balance of the learning of the principles and strategic foundation for success as well as the practical and holistic approach to bring your organizational performance to the next level. The program includes lectures, case studies, Gemba visits to both hospitals and productions as well as discussions to learn from various parties' endeavor in the KAIZEN<sup>TM</sup> journey.

Join participates around the world and make the most of this unique opportunity to network and share learning with fellow peers during this Tour.

#### Tour Date and Pricing Information:

- October 23rd Arrival to Japan
- October 29th Departure from Japan
  - Fee: 6.500 EUR

Tour host companies and further details will be provided upon request Included: Facilitation, Consulting, Interpretation, Accommodation, Meals and Transportation during the Tour.

\*Airfare, airport transportation and personal incidentals excluded



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#### The Program includes:

- Specialized lectures, training sessions and interactive discussions throughout the week
- Multiple hospital visits with interactions and discussions with the site leadership and staff
- Observation by visiting TOYOTA companies
- Learning how Japanese KAIZEN™ minded companies operate in Gemba
- How to apply authentic KAIZEN™ into Healthcare
- How to apply this learning to your own organization
- Cultural program to experience the Japanese culture to contribute to KAIZEN™
- Understand true KAIZEN™ and its principles to make the difference

One must experience, for one to understand the true essence of KAIZEN<sup>TM</sup>

- Gain the ability to reenergize your organization and members in KAIZEN™
- Net-working with like-minded KAIZENers

\*This Tour is not a Benchmarking Tour for the Healthcare Sector. The program has been carefully designed for the participants to experience and feel the KAIZEN<sup>™</sup> principles that only can be executed in Japan, where KAIZEN<sup>™</sup> was born. Kaizen Institute also offers benchmarking Tours for specific sectors, outside of Japan.

### Improving the World with Everyone, Everywhere, Everyday - The KAIZEN<sup>™</sup> Way

Over the last three decades, Kaizen Institute has been the leading provider of a sustainable, competitive advantage for all industries. Our clients achieve successful organizational transformations with a long term, people-based business excellence system. We help them improve quality, cost, delivery, service and motivation which leads to better results, growth and development. Our defined methodologies increase the ability to change and significantly transform the organizational culture. We work with people at all levels to be equipped with the principles and tools necessary to enhance only value added activities. As a result, business goals and high values are achieved throughout the entire organization. Kaizen Institute provides authentic, practical and holistic services worldwide. We serve our clients through consultation, training and certification programs, seminars and networking events, benchmarking Tours, award programs, and various publications including books, training materials and online learning. Kaizen Institute Consulting Group, Ltd. Bahnhofplatz 6300 Zug Switzerland Phone + 41 (0) 41 725 42 80 www.kaizen.com



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